



BGR COVID-19 PROTOCOLS

Babanango Game Reserve is delighted to announce the following COVID-19 protocols which are now in place at the reserve:



ARRIVAL

- All guests are temperature tested and receive hand sanitiser on entry to the reserve at the main gate. Security will ensure that all are wearing masks. Guests not wearing masks will not be allowed entry. When entering the lodge a second screening is done to record any symptoms and temperatures.
- The game reserve and each lodge maintains a register of all visitors and staff, recording temperatures and any symptoms.



SANITISATION

- Hand sanitisers are available in all public spaces in the lodge (ie: dining room, bathroom, lounge, bar, etc) for guests to use as often as possible.
- Posters are visibly displayed throughout the guest areas and back-of-house for staff on how to thoroughly wash hands and other COVID-19 protocols as suggested by the WHO.



DINING

- The kitchen serves meals plated for breakfast and dinners. Lunches are offered as a buffet served to each homogenous group or individual.



STAFF

- Staff are screened daily when arriving for duty.
- Staff (both front-of-house and kitchen) wear masks to protect guests and social distancing is adhered to at all times.



PUBLIC SPACES

- All cross-contact items or collateral has been removed from public spaces.
- Both front-of-house areas (public spaces) and all back-of-house areas (kitchen and laundry) are sanitised with a surface spray regularly.
- Lodge capacity capped at 50% to ensure the possibility of social distancing during dining times and in the public spaces.



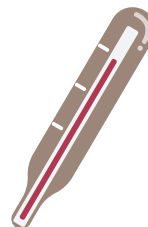
GAME DRIVES

- Game drive vehicles will only seat a maximum of six guests to ensure social distancing can be adhered to.
- Game drive vehicles are equipped with hand sanitisers and are sprayed with a surface sanitiser after each use/in-between drives.



ROOMS

- Rooms are thoroughly sanitised with a surface spray and strong chemical-based products before each new room arrival.
- Rooms are serviced daily with a surface sanitiser and staff exit rooms if a guest wishes to enter during the servicing.
- Laundry of linen is only done after checkout (longer stays are not changed as before COVID-19, every third day).
- Hand sanitisers are available in each lodge room.



HIGH TEMPERATURE READING

- If a guest displays symptoms or a high temperature they will be asked to self-isolate in their room.
- On-site management will be notified immediately and our 24/7 emergency doctor contacted for further advice/consultation (SATIB24). We will facilitate health authorities to do the necessary testing.
- If a person is tested positive, the case will be dealt with per the guidelines provided by the national government, WHO and SATIB24.